

**RESPONSE BY DEREK WILKINSON, CHAIRMAN OF MANOR COURT HOME**

**25/04/2017**

Our response is:-

*“Manor Court Home is owned and operated by Swinnerton Trust Limited an independent charity organisation that evolved from The Swinnerton Trust, originally established in 1951, it purchased the freehold of Manor Court in 1952 which was refurbished and converted it into a care home. The building was originally constructed as the private residence of Reginald Stanley who made his fortune prospecting for gold in America and was one of the founders of Helena the state capital of Montana USA. Situated in two acres of grounds Manor Court lies within a conservation area also the site of a scheduled ancient monument, hence scope for further development is limited.*

*Despite having a rich history, the home provides high standards of modern care for residents and monitoring the homes performance and standards of care is very important to the Trust with monthly reviews undertaken internally by members of the management committee.*

*Whilst the visit by the Healthwatch team came as a surprise, Manor Court was not prepared, for example the meeting room was occupied; senior staff had other duties scheduled etc. However, the visit provided a very valuable expert external opinion of the homes performance and care standards recognising the excellent work undertaken by staff employed at the home many of whom are long serving.*

*The Trust welcomes the suggestions for improvement made by Healthwatch, many of which have already been implemented and we look forward to our next visit.”*