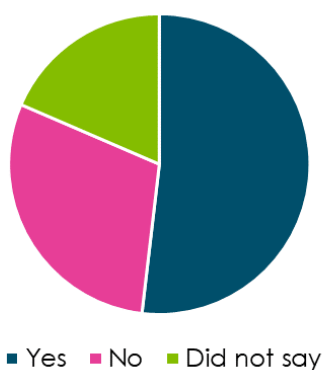


Between December 2022 and March 2023, we received 98 pieces of feedback from Rugby residents on our 'Winter Outreach'. **54 of these pieces of feedback told us about the impact of costs on health and social care.**

On our website, online survey and at in person events, we asked:

Do you worry about the cost of treatment or transport? Is the rising cost of living affecting health or social care for you or someone you know? (For example: transport to services, prescription costs, cost of care or dental services) What affect is it having?

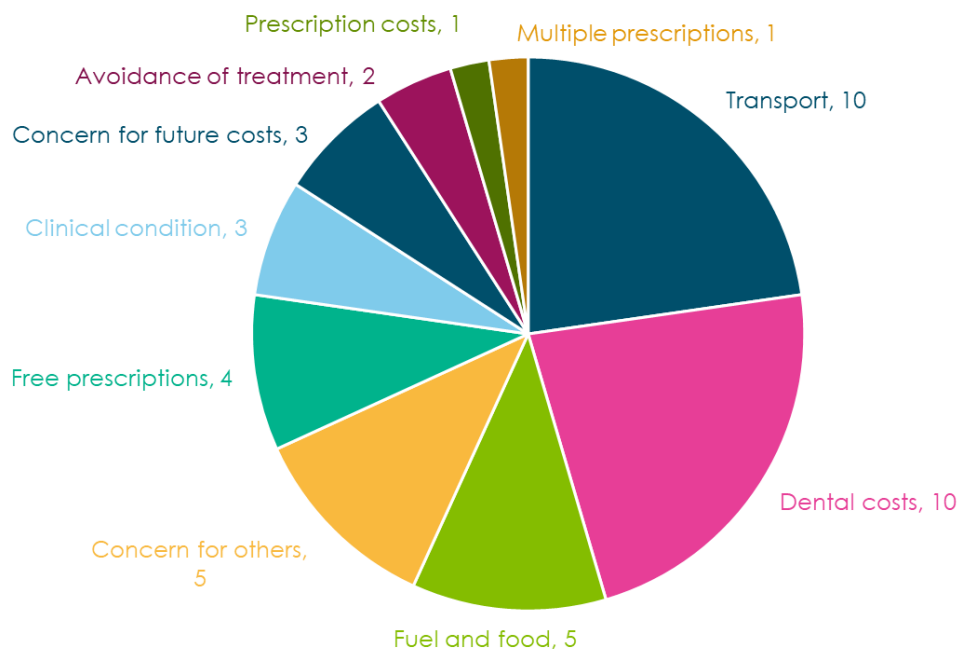
Do you worry about the rising cost of treatment or transport?



Of the 54 people who told us whether they **worry** about the cost of treatment or transport, 28 said yes, they worry, 16 said no and 10 did not say.

We asked people to tell us the **effects** that rising costs were having on them or someone they know. We grouped the comments into 10 themes.

What effects is the rising cost of living having on your health or social care?





What did people tell us?

10 People told us their concerns about **transport costs** for themselves or others. This included parking costs, fuel, public transport, or taxis.

“I worry greatly as I am on Universal Credit and sometimes, I don't have enough money to travel between Rugby and UHCW.”

“I've had many ‘Did Not Attend’ hospital appointments, as I don't have the bus or train fare. My appointment is in Coventry, I live in Rugby”

10 people told us that **dental costs** were a concern for them

“I have 3 items on repeat prescription and the cost of those has meant that I have not gone to the dentist since 2019 because prescriptions add up and I know the dentist will be quite expensive - I've had to prioritise.”

“Need dental work but can't afford it. Worry about rising cost and quality of life.”

The survey took place over winter and 5 people mentioned concerns around heating their home or food prices impacting their health.

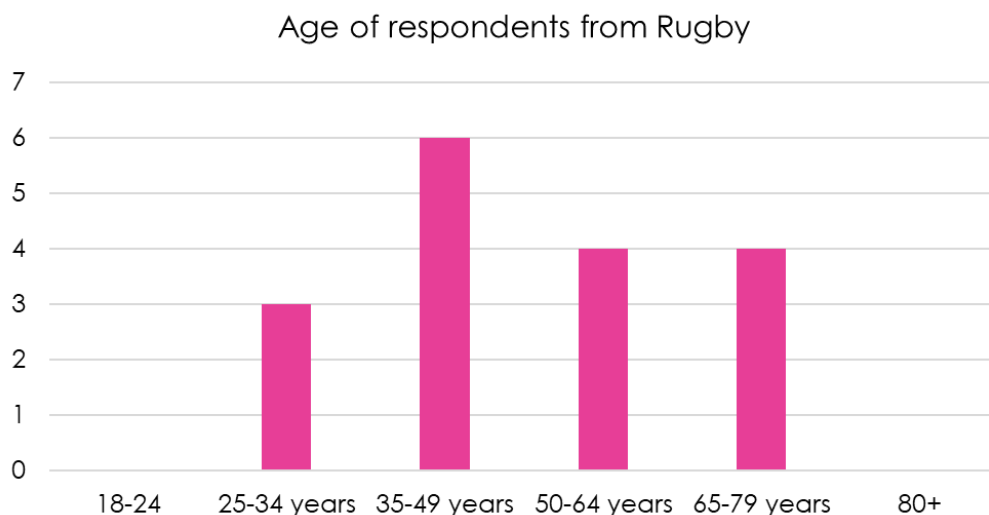
“My child, with a Long-Term Condition, is always cold so we must have the heating on whether we can afford it or not. They only eat certain things, so the cost of food affects us.”



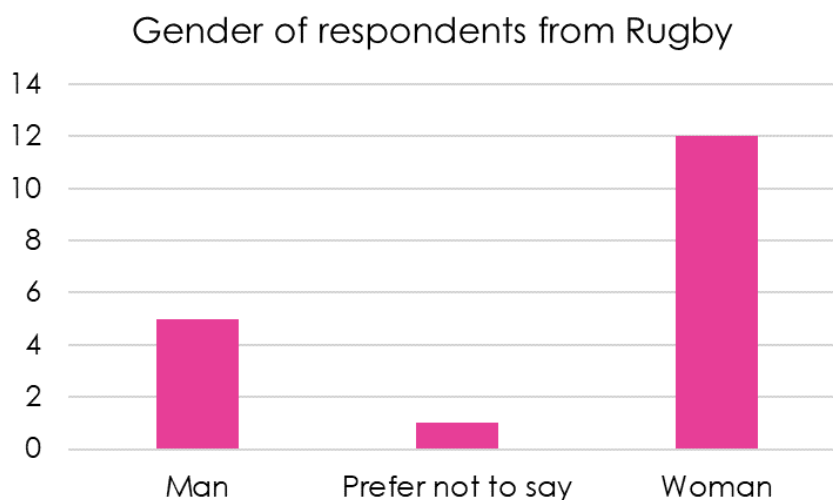
Who did we hear from?

To enable people to respond to our questions we used an online form which was shared on social media. We also attended local community venues and support groups.

17 people from Rugby shared their age with us.



18 people from Rugby shared their gender with us. We had twice as many responses from women than men.



16 people from Rugby shared their ethnicity.

