

BROWNSOVER BULLETIN

Working together to ensure patients are at the heart of the Brownsover Medical Centre

Local residents share what's important to them for the new medical centre

The CCG recently hosted two stakeholder engagement events to talk to local residents and community representatives about getting involved in the future of the surgery. The meetings specifically looked at the process of providing GP services at the practices when it opens later this year.

We asked local residents, patients, community groups and elected members what was important to them about the following topics:

- Improving and monitoring patient experience
- Delivering patient centred care
- Improving access to GP services
- Reducing inequalities
- Improving patient involvement
- Anything else



These were just the first of a series of events and we plan on offering drop-in sessions at other community events – if you'd like us to attend an event or group you're part of, let us know!

Tell us more or get involved!

We want to hear from you! Share your ideas, opinions or concerns for the new surgery by contacting the team via email or phone: email: Contactus@coventryrugbyccg.nhs.uk or tel: **02476 526 824**



Turf cutting ceremony

Local residents, councillors, Mark Pawsey, MP, and staff from NHS Coventry and Rugby Clinical Commissioning Group and NHS England braved the cold and mud on Friday, 16th February to officially break ground on the site of the new Brownsover Medical Centre. It was a proud moment for all involved and a landmark occasion for the local patients. Jake Stevenson, Chair of the Brownsover Patient Action Group, had this to say:

“The community will shortly see our new surgery rise from the ground, and we are grateful for all the support we've received from our MP Mark Pawsey and the media over the past 3 years. We look forward to the doors opening for patients for the first time later this year.”

Brownsover Patient Advisory Forum

A new Patient Advisory Forum has been set up to represent local patients and residents in the development of the Brownsover Medical Centre. This group, which will meet regularly, will help ensure the views, ideas, concerns and feedback of local people is at the forefront of the programme.

The group has representatives from:

- The Brownsover Patient Action Group
- Brownsover Community Association
- Healthwatch Warwickshire
- Warwickshire Making Space Health and Social Care
- Warwickshire Community and Voluntary Action
- Warwickshire Equality and Inclusion Partnership

If you have anything you'd like to raise, you can contact a member of the Patient Advisory Forum directly, or email contactus@coventryrugbyccg.nhs.uk