

DO YOU ORDER

REPEAT PRESCRIPTIONS VIA POD?

**The NHS Coventry and Warwickshire
Prescription Ordering Direct (POD) is
closing as of 31st March 2024.**

**The easiest way to continue ordering
your prescriptions is via the NHS App**

**Your practice now provides the option
to order your repeat prescriptions
through their phone line.**

**For more information, please turn
over for your step by step guide.**



HOW TO ORDER REPEAT PRESCRIPTIONS NOW?

NHS App

- 1 Download the NHS App and register/sign in to your account*
- 2 Press Prescriptions
- 3 Choose which pharmacy you would like to nominate for your prescriptions to be dispensed from
- 4 Select the **Green** 'Order A Prescription' button
- 5 Select the 'A repeat prescription' and press continue
- 6 Check the pharmacy of choice is correct and press 'Continue'
- 7 Choose the medicines required from the available list and press 'Continue'
- 8 Your request has now been sent to the GP for review and will then be sent to your nominated pharmacy.

*To create an NHS login account, you must be aged 13 or over, and have an email address and phone number. Patient proxy is also available through this service



By Phone

- 1 Call **02475 102 720** from your mobile phone or landline
- 2 Confirm the name of your registered practice
- 3 Calling from a mobile: Enter your PIN**
- 4 Calling from a landline: You will be prompted for your Date of Birth, Telephone Number and 6 digit PIN**
- 5 The system will list your available repeat prescriptions
- 6 Once all items are ordered, complete the request by pressing '0'
- 7 You will be advised when and where to pick up the prescription
- 8 Your request has now been sent to the GP for review and will then be sent to your nominated pharmacy.

**PIN Numbers will be prompted to be created the first time you use this service.



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